

**Indiana Protection and Advocacy Services Commission**  
**Quarterly Meeting: Saturday, November 14, 2009 at 9:00 a.m. EST**

**VNS Building, Second Floor**  
**4701 North Keystone Ave., Suite 222**

**AGENDA**

**1.) Introduction**

**2.) Minutes**

**3.) Commission membership**

**4.) Old Business**

**5.) Agency and Program Reports**

- Administration, Legal, Education and Training, and Fiscal Program Reports
- Customer Satisfaction Survey
- Ag. Wide, PADD, PAIMI, PAIR, CAP, PAAT, PABSS, PAVA, and PATBI

**6.) Critical Barrier Survey**

**7.) Mental Illness Advisory Council**

**8.) Other**